

**50+ YEARS
OF FAMILY
BUSINESS.**
Since 1973



Telfords.

WE'RE HIRING!

WHO WE ARE

We are Telfords! A family business that started with humble beginnings in Willow Holme in 1973. Today we are a team of 30+ members who work together on Gearshill Road, Carlisle to bring our customers award winning customer service every single time. We are a proud Citroën & DS dealership who provide our local community and business with good, honest & reliable vehicles. Join our family team and expand your career today with Telfords!

THE ROLE

YOUR POST: SENIOR VEHICLE TECHNICIAN

DEPARTMENT: AFTERSALES & SERVICE

HOURS: 8:15AM-5PM

TIMETABLE: MON - FRI (AND EVERY OTHER SATURDAY MORNING ON ROTA) 8:15AM-12:30PM

POST DURATION: FULL TIME, PERMANENT.

SALARY: PAY: £35,000 – £40,000 PER ANNUM (DOE)

**£2000 SIGN
ON BONUS!**

**OPTION OF COMPANY VEHICLE
POTENTIAL FOR OVERTIME**

We're on the lookout for the right person to join our Telfords family

We're proud to be a long-standing, family-run dealership with a strong reputation for customer satisfaction and professional service. As we continue to grow, we're looking for a highly experienced and self motivated Senior Vehicle Technician to join our team at Telfords Citroën & DS Carlisle.

WHAT YOU'LL BE DOING:

- ✓ Performing diagnostics, maintenance, and repairs on a wide range of vehicles.
- ✓ Completing vehicle health checks and documentation accurately.
- ✓ Liaising with service advisors and ensuring clear communication with customers where needed.
- ✓ Upholding manufacturer and safety standards across all tasks.
- ✓ Mentoring junior technicians where appropriate and leading by example.



Not sure if you tick every box? Don't let that stop you—take the driver's seat and apply!

At Telfords, we're passionate about building an inclusive and welcoming workplace for everyone.

As an equal opportunity's employer, we value and encourage applications from individuals of all backgrounds. Diversity strengthens our team, and we're proud to celebrate what makes each of us unique.

DESIRABLE SKILLS & ATTRIBUTES:

- ✓ Confident communicator with strong relationship-building skills
- ✓ Competent in Microsoft Excel, Word, and general IT systems
- ✓ Organised, self-motivated, and proactive
- ✓ A natural team player with leadership potential
- ✓ A customer-focused approach to all tasks
- ✓ 3+ years in the automotive sector is desirable, but not essential

WHAT WE OFFER:

- ✓ **£1,000 Sign-On Bonus** for successful applicants.
- ✓ Competitive salary between £35,000 – £40,000 (dependent on experience).
- ✓ Toolbox insurance for peace of mind.
- ✓ “Buy Holiday” scheme to suit your lifestyle.
- ✓ Ongoing manufacturer training and career progression support.
- ✓ Friendly, professional working environment with a strong team culture.
- ✓ Staff discounts on servicing, MOTs, and vehicle purchases.



OUR VALUES

Telfords is proud to be Carlisle's leading independent car dealership. We are an equal opportunities employer and value inclusivity across our team. We actively support local charities including Cumbria Pride, Whitehaven Pride, Gateway4Women, and Gateway4Men. We are committed to maintaining a non-judgemental, people-first environment, where everyone is treated as part of the family.

WHO ARE WE LOOKING FOR?

- ✓ Master Vehicle Technician level qualifications
- ✓ Extensive experience in a similar role, preferably in a franchised dealership.
- ✓ Strong diagnostic and problem-solving skills.
- ✓ Ability to show initiative and work independently, as well as part of a team.
- ✓ A full clean UK driving licence.

THE PERKS

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|-----------------------------------|------------------------|----------------------|
| ✓ BUY HOLIDAYS CLUB | ✓ INDUSTRY TRAINING | ✓ CERTIFICATION* |
| ✓ STAFF DISCOUNT ACROSS OUR RANGE | ✓ SCHEDULED EVENTS | ✓ COMPETITIVE SALARY |
| ✓ FREE EYE TEST | ✓ £1000 SIGN ON BONUS* | ✓ FRIENDLY TEAM |

WHY TELFORDS?

We're committed to creating a workplace where talented professionals can thrive. Whether you're looking to step up into a senior role or bring your experience to a supportive, well-equipped workshop, this is your chance to grow with a dealership that values its team. We have been running as a family business since 1973 where we treat our team like our family.

THINK YOU'VE GOT THE RIGHT STUFF?

Apply today and join our family as an established business in Carlisle as part of an industry known motor group Stellantis. We have a proud history of bringing our team members with us on this mission. A team with one goal, our valued customers.

Know your skills will help take us there? Apply on indeed today by clicking the button below and begin your automotive journey today with Telfords

The motor industry is a sector full of thriving talent who in return help teams like ours provide families, businesses and communities with vehicles that not only help them get about, but make memories.

 **Apply Now**

Telfords | Gearshill Road | CA3 0ET

Tel: 01228 545486

Email: marketing@telfordcitroen.co.uk

