

**50+ YEARS
OF FAMILY
BUSINESS.**
Since 1973

Telfords.

WE'RE HIRING!

WHO WE ARE

We are Telfords! A family business that started with humble beginnings in Willow Holme in 1973. Today we are a team of 30+ members who work together on Gearshill Road, Carlisle to bring our customers award winning customer service every single time. We are a proud Citroen & DS dealership who provide our local community and business with good, honest & reliable vehicles. Join our family team and expand your career today with Telfords!

THE ROLE

YOUR POST: WORKSHOP CONTROLLER

DEPARTMENT: AFTERSALES

HOURS: 8:15AM-5:15PM

TIMETABLE: MONDAY - FRIDAY (AND EVERY OTHER SATURDAY)

POST DURATION: FULL TIME, PERMANENT.

SALARY: £25,000 - 35,000 (D.O.E)

**£1000 SIGN
ON BONUS!**

Exciting sftersales opportunity with Team Telfords!

Telfords are on the lookout for an experienced workshop controller to join our expanding team at our dealership on Gearshill Road. We are looking for the right person who can join a fast paced department and use their talent and skill set to contribute to our workshop success. We are looking for experience however it is not mandatory and training is provided.

YOUR DAILY DUTIES

- ✓ Organising technician workload to maximise quality and efficiency
- ✓ Supporting and motivating the team to meet daily goals.
- ✓ Liaising with our parts department to keep jobs moving.
- ✓ Ensuring accurate documentation and warranty compliance

WHO ARE WE LOOKING FOR?

- ✓ Delivers results while keeping customer satisfaction front and centre.
- ✓ Can stay cool under pressure and make confident decisions.
- ✓ Leads by example and brings out the best in others.
- ✓ Understands the ins and outs of workshop operations.
- ✓ Works well as a team and can issue directions clearly.

THE PERKS

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|-----------------------------------|------------------------|---------------------------|
| ✓ BUY HOLIDAYS CLUB | ✓ INDUSTRY TRAINING | ✓ CERTIFICATION* |
| ✓ STAFF DISCOUNT ACROSS OUR RANGE | ✓ SCHEDULED EVENTS | ✓ OFF SITE PUBLIC PARKING |
| ✓ FREE EYE TEST | ✓ £1000 SIGN ON BONUS* | ✓ PENSION |

WHY TELFORDS?

We're committed to creating a workplace where talented professionals can thrive. Whether you're looking to step up and bring your experience to a supportive, well-equipped service team, this is your chance to grow with a dealership that values its team. We have been running as a family business since 1973 where we treat our team like our family.

THINK YOU'VE GOT THE RIGHT STUFF?

Apply today and join our family as an established business in Carlisle as part of an industry known motor group Stellantis. We have a proud history of bringing our team members with us on this mission. A team with one goal, our valued customers.

Know your skills will help take us there? Apply on indeed today by clicking the button below and begin your automotive journey today with Telfords

The motor industry is a sector full of thriving talent who in return help teams like ours provide families, businesses and communities with vehicles that not only help them get about, but make memories.

 **Apply Now**

Telfords | Gearshill Road | CA3 0ET

Tel: 01228 545486

Email: marketing@telfordcitroen.co.uk

